

# Autonomous Cyberspace Operations

Leveraging Emerging Technologies to Secure, Operate, and  
Defend Cyberspace

William Smiley (Ret. Navy Mustang/IP/IWO)  
Director of Business Development for Navy,  
USMC and USCG  
Email: [wsmiley@technicacorp.com](mailto:wsmiley@technicacorp.com)

# Technica Corporate Overview

## MISSION-FOCUSED DIVISIONS



Enterprise Services



Technology Solutions



Innovative Engineering

ESTABLISHED: 1991

EMPLOYEES: 250+

REVENUE: \$120M

TYPE: Private

## Key Markets

Defense Intelligence  
Research & Development  
Cyberspace Operations  
Science & Technology  
Law Enforcement  
Data Analytics and Data Integration

## Key Customers

Army Research Laboratory  
DARPA  
Department of Air Force  
Department of Justice/FBI  
Department of NAVY  
Department of State  
DISA  
Intel Community

## Key Corporate Heritage

Ethos of “We will find a way, or make one”

Continuous investment in the development of high-end technical capabilities

Long-term IR&D efforts to extend/augment underlying platforms/technologies for mission needs

Established relationships with leading edge technology vendors

Highly certified and cleared technical workforce

## CERTIFICATION & ACCREDITATIONS



Self-Assessed  
Open Trusted Technology Provider™ V1  
O-TTPS 1.1.1 (ISO/IEC 20243:2018)

## CORE MISSION CATEGORIES



Cloud Services



Distributed Computing



Autonomous Operations



Custom App Development

## ELIGIBLE MISSION CATEGORIES



Wired Telecommunications  
(NAICS 517311)



Research and Development  
(NAICS 541715)

For additional NAICS, please view Technica UEI# FPVJBR6CXML9 at SAM.gov

# THE CHALLENGES TO NETWORK AND SECURITY OPERATIONS

## **Increasing Complexity and Scale**

- Thousands of diverse technology components generating large volumes of data
- Complex, dynamic interdependencies
- Fragmented and domain-based security and management tools

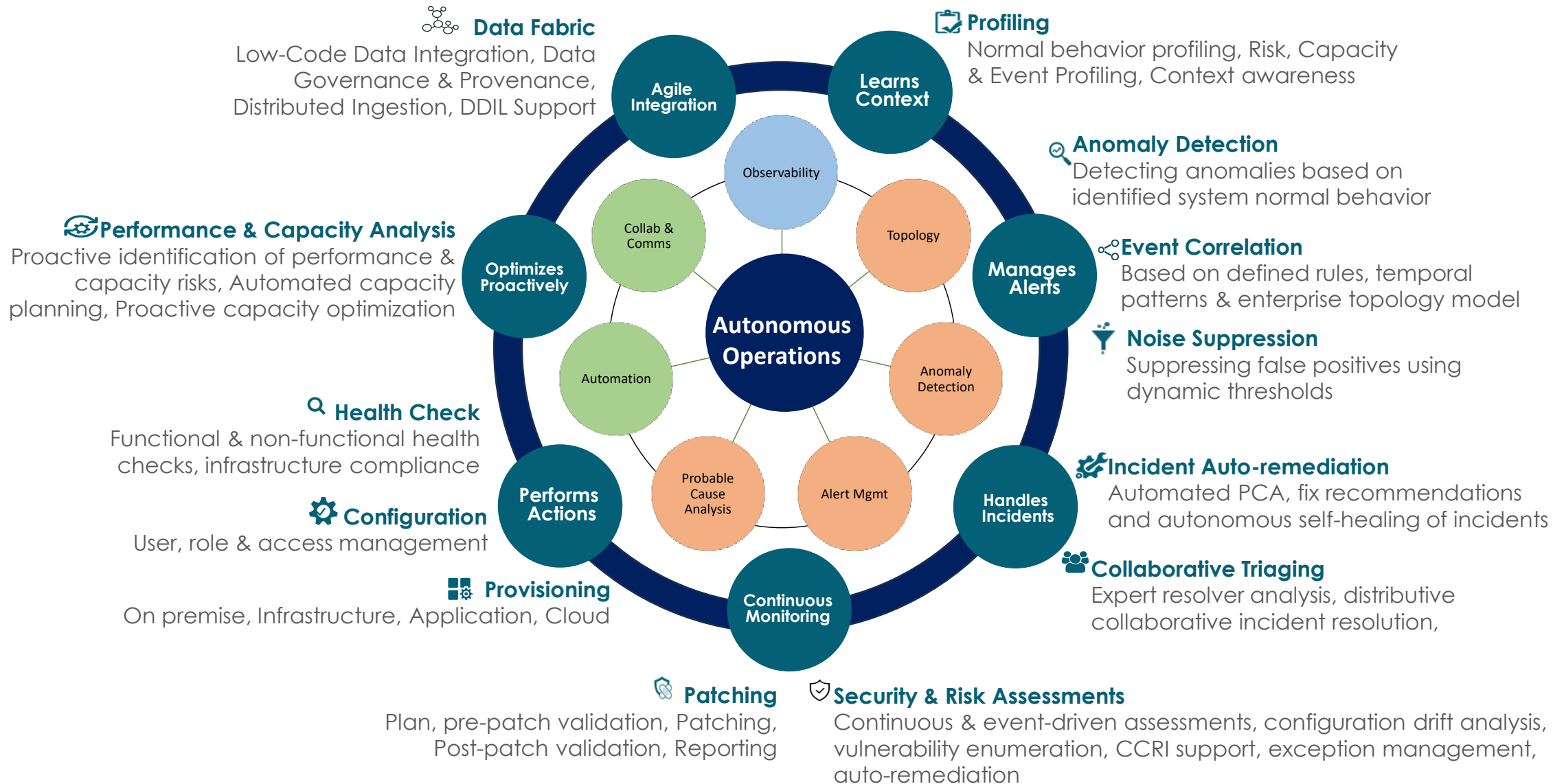
## **Lack of Context and Intelligence**

- No central view of issues and resulting impact on missions
- Lack of details and context increases the time to determine root cause
- Inability to predict incidents, operating reactively

## **Lack of Analytics and Automation**

- Manual processes, triage, and remediation are unable to adapt quickly to change
- High MTTR impacts mission readiness
- Lack of continuous compliance and risk assessment exposes vulnerabilities
- Rising risks of human error

# ENHANCING CYBERSPACE OPERATIONS THROUGH AIOPS



# WARFIGHTER BENEFITS

- **Deliver Actionable Insights**

- Surface signals by reducing noise to focus on what's important and eliminate issues proactively
- 4,500+ anomalies detected proactively @ Shipping / Logistics Company
- 6 Months Prediction of Capacity/Performance Issues @ US Pharma

- **Increase Operational Agility**

- Spot trends and pinpoint root cause to reduce time to recover from outage
- 96% MTTR Reduction @ Agribusiness Manufacturer
- 90% incidents self-healed @ Luxury Retailer

- **Increase Productivity**

- Autonomous incident resolution with over 15K ready-to-use workflows
- 144K tickets handled automatically @ North American Grocer
- Over 20 FTEs (38,400 man-hours) saved over 2 years @ US Pharma
- 21,500 incidents auto-triaged @ Shipping / Logistics Company

- **Reduce Operational Risk**

- Continuous compliance with configuration baselines, security controls, and policies
- 100% Auto-Patching & Compliance @ North American Telco
- 800+ Auto-patching & Compliance Controls @ Agribusiness Manufacturer



***Technica***<sup>TM</sup>  
*Innovation In Action*